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General	<p>Why is FIBARO changing to Nice? FIBARO became part of the Nice Group in 2018, and since then has been gradually integrated into the broader Nice ecosystem. This transition reflects a long-term vision: to create one of the most complete portfolios for smart living solutions on the market.</p> <p>By bringing FIBARO technology under the Nice brand, we are combining advanced smart home expertise with Nice’s extensive range of automation solutions for gates, doors, sun shading, and security. The result is a more powerful, fully connected ecosystem that offers greater possibilities for integration, expansion, and future innovation—all within a single, unified experience.</p> <p>What does “Nice is the new FIBARO” mean? It means the trusted FIBARO technology you rely on is now part of a much larger ecosystem. Under the Nice brand, you gain access not only to advanced smart home solutions, but also to a wider portfolio including automation for gates, doors, sun shading, and security—all working together seamlessly.</p> <p>Is the FIBARO brand being discontinued? Yes, the FIBARO brand will be gradually phased out and replaced by Nice.</p> <p>Will FIBARO products still be available for purchase? FIBARO products will be gradually replaced with their Nice-branded equivalents, often enhanced with new features and broader compatibility. You can check the replacement list and transition timeline here:</p> <p>Does the name change affect product quality? No—on the contrary. You can expect the same high quality you know from FIBARO, now strengthened by Nice’s global expertise, expanded R&D capabilities, and a wider product ecosystem.</p>
Service and guarantee	<p>Is the warranty for FIBARO products still valid? Yes. The warranty remains valid according to the standard terms from the date of purchase. If needed, a device may be replaced with a Nice-branded equivalent.</p> <p>Can I still use service support for FIBARO products? Yes, full service and support remain available. At the same time, you will benefit from expanded Nice support resources and a growing global network.</p> <p>Will technical support still be available after the rebranding? Yes, technical support continues without any changes.</p> <p>Where can I submit a complaint or technical inquiry? The easiest way is via the contact form available on our website: https://www.niceforyou.com/en/contacts</p>
App & System	<p>Will the app for controlling FIBARO devices change? No immediate changes are required. However, we recommend transitioning from the Yubii Home Center app to the Yubii Home app to unlock access to the full Nice ecosystem and future features.</p>

	<p>What is the name of the new app for managing Nice devices? The app is called Yubii Home.</p>
	<p>What is Yubii ID? Do I need to change anything? Yubii ID is the new name for FIBARO ID. It gives you a single, unified account to access all Nice services and devices. No action is required—your existing account continues to work.</p>
	<p>Can I still control my existing FIBARO system? Yes. Your system continues to work as usual. We only recommend keeping your hub and apps up to date. At the same time, you now can expand it with new Nice solutions and integrations.</p>
	<p>Will my scenes and schedules be preserved? Yes, all your settings remain unchanged.</p>
<p>Products & compability</p>	<p>Are new Nice products compatible with my FIBARO system? Yes, new Nice devices are compatible with FIBARO systems, including Home Center 3 and Home Center 3 Lite.</p>
	<p>Can I use Nice and FIBARO products together? Yes, devices from both brands can work together within the same system.</p>
	<p>Will I need a new hub or new devices? No, there is no need to replace your existing equipment.</p>
	<p>Will integrations (e.g. Google Home, Alexa) still work? Yes, integrations will continue to work as before.</p>
<p>Where to buy</p>	<p>Where can I buy Nice products? Nice products are available through the same authorized partners and installers who previously offered FIBARO products. We recommend browsing the Nice website at: www.niceforyou.com</p>
	<p>Will FIBARO manuals and documentation still be available? Yes, the documentation related to FIBARO-branded products will remain available on the FIBARO website. However, that website will not be updated anymore once the rebranding is completed, meaning that new documentation will be published on niceforyou.com</p>
	<p>Where can I find documentation for Nice products? On the Nice website in the download section: https://www.niceforyou.com/en/professional-area/download?v=7</p>
	<p>Will there be new features or services introduced under Nice? Yes. All new features and future developments will be delivered within the Nice ecosystem and the Yubii Home app.</p>